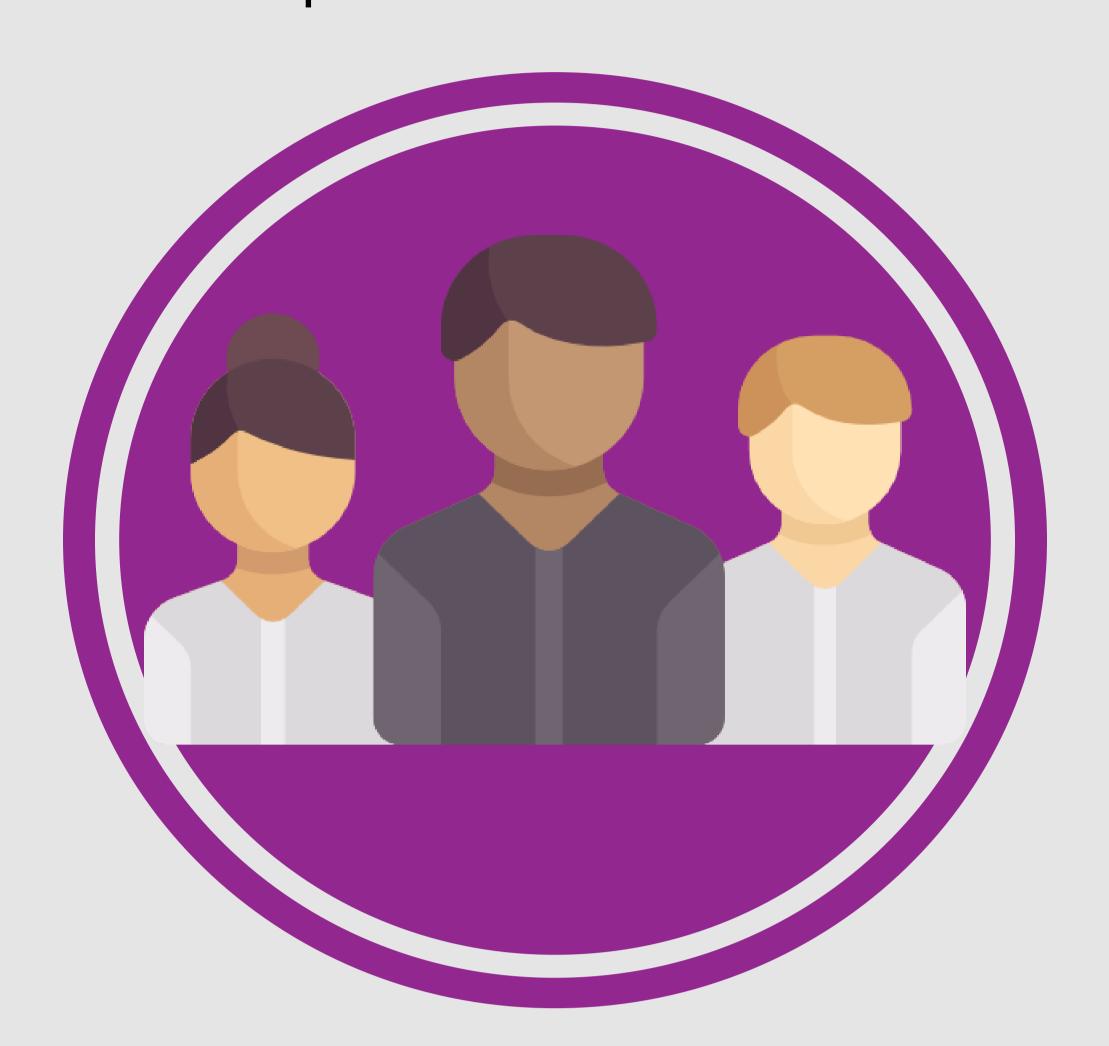
WORKPLACE CONFLICT

Productive Conflict Management

What is productive conflict?

The ability to understand negative, destructive behaviors within conflict and turn it into meaningful, effective engagement. This is done by creating self-awareness and understanding each individual's behaviors to improve communication.





http://everythingdisc.com/Solutions/Productive-Conflict.aspx https://www.inc.com/graham-winfrey/the-shocking-cost-of-workplace-conflicts.html



https://www.forbes.com/sites/mikemyatt/2012/02/22/5-keys-to-dealing-with-workplace-conflict/#2d547d61e95c

Ways to Encourage Productive Conflict

Since conflict is pretty inevitable, avoidance isn't really a sustainable option. Instead, it's best to understand the situation and encourage meaningful work conflict that'll help build effective problem solving and team relationships.



Provide a Safe & Inclusive Environment

Define the company culture to allow differences among team, but emphasize that everyone is working towards the same goal



Be Respectful & Hear Each Other Out

Don't jump to any conclusions and take the time to listen to everyone's perspective.



Encourage Feedback & Support

Allow open collaboration, recognition, appreciation and support during team meetings



Communicate Effectively

Determine the best method to resolve conflict (in-person, phone or email).

Find out how to develop productive conflict by contacting Dragonfly Consultants

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